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Kirei – Making Life Beautiful

## QUALITY POLICY PT KAO INDONESIA CHEMICALS

By taking spirit of The Kao Way, we strive to become one of global manufactures of surfactants and specialty chemicals with the following Quality Policy statement:

**Satisfy Customer Needs and Strengthen Their Trust Through Quality and Continuous Improvement.**

In order to develop the above policy, the company will attempt to operate its business line with the following criteria:

1. Prompt response to satisfy customer needs.
2. Conducting continuous improvement efforts of the effectiveness of Quality Management System (ISO 9001:2015).
3. Complying with relevant regulations which related to quality.
4. Implement conservation with 4R (Reduce, Reuse, Recycle and Recovery) in managing resources.
5. Communicate this policy to all workers for and on behalf of KIC (staff, suppliers, contractors, etc.) and available to the public.
6. Periodically reviewed to ensure relevancy and fit for the company.

Karawang, 4<sup>th</sup> August 2020



Yasuhiko Maeda  
President Director